



Community Health Worker

Hours: Part-Time 15 - 20 hours/week

Salary: \$23/hour

Deadline: Open Until Filled

Apply via Email: Rocio Anderson

Position Summary

The Community Health Worker (CHW) is a trusted member of the community who serves as a bridge between Fiesta Family Services and the individuals and families we serve. This role supports the implementation of programs and initiatives across the organization by facilitating access to culturally responsive services, strengthening community relationships, and promoting family well-being.

The CHW works collaboratively with program staff to conduct outreach, provide education, support families, and build community capacity. Through relationship-building, advocacy, and resource navigation, the CHW helps increase access to services, improve health and social outcomes, and empower families toward greater self-sufficiency.

Key Responsibilities

Community Engagement & Outreach

- Conduct outreach, recruitment, and intake of individuals and families across programs.
- Build and maintain trusting relationships with community members, partners, and stakeholders.
- Represent Fiesta Family Services at community events, outreach activities, and public engagements.

Program Support & Implementation

- Support the coordination and implementation of programs and initiatives across Fiesta Family Services.
- Assist with logistics, materials, and facilitation of group sessions, workshops, and activities.
- Maintain accurate participant records, attendance, and required documentation.
- Support the use of screening, assessment, and evaluation tools as needed.



Collaboration & Advocacy

- Serve as a liaison between families and service providers to improve access.
- Advocate for community needs and contribute to identifying gaps in services.
- Collaborate with internal teams to ensure a coordinated and responsive approach to family support.

Professional Development & Organizational Support

- Participate in training and professional development opportunities.
- Contribute to team meetings, program planning, and continuous improvement efforts.
- Perform other duties as assigned to support organizational goals and community impact.

Required Qualifications

- Associate degree or High School diploma with relevant experience required.
- Experience working with families, children, or community-based programs preferred.
- Bilingual (Spanish/English) strongly preferred.
- Strong interpersonal, communication, and relationship-building skills.
- Basic computer and internet proficiency required.
- Ability to manage multiple tasks and prioritize effectively.
- Valid North Carolina driver's license, insurance, and reliable transportation required.
- Availability to work flexible hours, including occasional evenings and weekends.

Core Competencies

- Cultural humility and inclusion
- Leadership and teamwork
- Clear, compassionate communication
- Accountability and professionalism

About Fiesta Family Services

Fiesta Family Services, Inc. is the community development arm of Fiesta Cristiana Mission Congregation (FCMC). It centers the lived experiences of underserved populations in southwestern Wake County and rural communities in Moore, Montgomery, and Richmond counties, and proactively dismantles systemic and structural inequities.

As a community resource center, it provides essential information, access to resources, and personalized support to empower individuals to overcome life's challenges, gain greater independence, and improve their health and quality of life.