



Job Title: Manager, Strengthening Families

Hours: Part-Time (30 hours/week)

Salary: \$24/hour

Deadline: Open Until Filled

Apply via Email: Rocio Anderson rocio@fiestafamily.org

Position Summary

The Strengthening Families Program Manager (SFPM) is a leadership role at Fiesta Family Services responsible for implementing culturally responsive, trauma-informed programs that support Latino and immigrant families. The SFPM oversees Essential Support Services, Parent Education, and Circle of Parents/Children programming to promote family resilience and well-being.

This position supervises program staff and collaborates across initiatives, including the Community Resource Referral Program, to ensure coordinated, high-quality support for families across Wake, Montgomery, Moore, and Richmond counties.

Key Responsibilities

Program Leadership

- Implement and strengthen family support programs aligned with the Circle of Parents model and organizational mission.
- Facilitate culturally responsive, trauma-informed programming for caregivers and children.

Team Supervision

- Supervise and support community health workers, facilitators, childcare staff, and parent leaders.
- Lead regular team meetings and support professional development.

Family Engagement

- Support relationship-building with families and ensure access to culturally and linguistically appropriate services.
- Coordinate referrals and resource navigation with internal programs.

Child Safeguarding & Compliance



- Oversee Safe Sanctuary protocols and ensure compliance with all safety and reporting guidelines.

Outreach & Partnerships

- Lead outreach efforts, maintain community partnerships, and represent the program at events.

Operations & Reporting

- Oversee logistics, track data and outcomes, and prepare reports for stakeholders and funders.
- Support budgeting, purchasing, and grant-related activities.

Qualifications

- Bachelor's degree in a related field (Master's preferred).
- 2+ years of experience with Latino/immigrant families.
- 1+ year of supervisory experience.
- Bilingual (Spanish/English) required.
- Strong skills in program coordination, facilitation, and community engagement.
- Valid NC driver's license and reliable transportation.

Core Competencies

- Cultural humility and inclusion
- Leadership and teamwork
- Clear, compassionate communication
- Accountability and professionalism

About Fiesta Family Services

Fiesta Family Services, Inc. is the community development arm of Fiesta Cristiana Mission Congregation (FCMC). It centers the lived experiences of underserved populations in southwestern Wake County and rural communities in Moore, Montgomery, and Richmond counties, and proactively dismantles systemic and structural inequities.

As a community resource center, it provides essential information, access to resources, and personalized support to empower individuals to overcome life's challenges, gain greater independence, and improve their health and quality of life.